

*Health Center
Logo*

Interpreter Services

PHONE #

Working with Interpreters

- ◆ Briefly check in with the interpreter, informing them of your goal for this visit and asking for cultural input.
- ◆ Assure the patient that we are ALL bound by confidentiality.
- ◆ Once the encounter begins, stress that all communications need to be interpreted .
- ◆ **Speak directly to patient, and in first person!**
- ◆ Ask one question at a time (avoid the use of jargon, acronyms, slang and metaphors).
- ◆ After encounter, briefly check with interpreter for any additional cultural input. Share feedback about the interpretation process.
- ◆ For more information or help, call (*phone*) or visit (*website*)