Interpreter Services

PHONE #
Working with Interpreters

- Briefly check in with the interpreter, informing them of your goal for this visit and asking for cultural input.
- Assure the patient that we are ALL bound by confidentiality.
- Once the encounter begins, stress that all communications need to be interpreted.
- **Speak directly to patient, and in first person!**
- Ask one question at a time (avoid the use of jargon, acronyms, slang and metaphors).
- After encounter, briefly check with interpreter for any additional cultural input. Share feedback about the interpretation process.
- For more information or help, call *(phone)* or visit *(website)*