



UW Medicine

**HARBORVIEW
MEDICAL CENTER**

Inquiries and referrals
can be made in **EPIC**
or contact Asmeret
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A Program of Harborview Medical Center's Interpreter Service Department

OUR MISSION

To contribute to the health of refugee and immigrant patients, families and communities through partnerships that promote culturally sensitive care.

WE SERVE THE FOLLOWING LANGUAGE GROUPS

**Spanish Vietnamese Somali
Amharic Cambodian Pashto
Farsi Dari Tigrinya**

- Provide navigation
- Mediation & Advocacy
- Education & Case Management for patients with complex medical/social issues
- Provide knowledge about healthcare systems and their respective communities resulting in bilingual/bicultural interpretation & understanding
- Provide training resources and support to patients, providers and communities

SERVICES FOR HARBORVIEW PATIENTS

- Supporting management of chronic diseases, especially type 2 diabetes mellitus
- Supporting patients/families on trauma units
- Navigating and advocating with healthcare systems and outside resources
- Providing home visits
- Coordinating appointments
- Surgical support for Spanish-speakers
- Developing trusting relationships and case management
- providing continuity of interpretation

SERVICES FOR HARBORVIEW PROVIDERS

- Cultural consultation
- Cultural mediation & advocacy
- Presentations
- Interpretations